Place In Queue Report

Objective

To identify the current *place in queue* for claims that have a status of **Ready to Review** or **Ready to Re**-**Review** and to determine the approximate length of time until it is selected for the review process.

1. To run the **Place In Queue** report, log into Trust Online and click on the **Reports** tab.

Summary	Claim Search	Feedback	New Claim	Conversion	User Accounts	Manage Access	Profile	Reports	Notifications
Summary	,								

2. This will direct you to the **Reports** page which displays a list of pre-formatted reports in which everyone in **your** firm has access to. Click on the **Place In Queue Report** to begin the reports process.

Reports
Please click on the report or extract you would like to create:
Deficiency Report
Place In Queue Report
Claim Status by Trust
Payment Extract
Claims Under Edit
Enhanced Conversion Extract

3. After clicking on this report, a new page will be displayed with a number of criteria to select from. First select the **Trust** from the trust drop-down. You may only select one Trust at a time.

Trust (FK 💙	Output Type: PDF 🗸
Create Report Status	Attorney
All	All
Ready to Review	SMITH, JOHN
Ready to Re-Review	Smith, Robert
· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·

 Next, specify the Status(s) from the list box or you may select All to run a report for all status. You may select multiple status by selecting the first one and then holding the <Ctrl> button while selecting other status in the list.

Trust FK 💙 Create Report	Output Type: PDF 💙
Status	Attorney
All	All
Ready to Review	SMITH, JOHN
Ready to Re-Review	Smith, Robert

5. Next, specify the Attorney(s) from the list box or you may select All to run a report for all attorneys in the firm. You may select multiple attorneys by selecting the first one and then holding the <Ctrl> button while selecting other attorneys in the list.

Trust FK 💙	Output Type: PDF 💙
Create Report	
Status	Attorney
All	All
Ready to Review	SMITH, JOHN
Ready to Re-Review	Smith, Robert
	· · · · ·

6. Next, specify the **Output Type** from the drop-down box. The option selected will mainly depend upon your reporting requirements. To view the data in a readable formatted report, you may select **PDF** or **EXCEL** types. The PDF version may be preferable when printing the formatted report. For data in a spreadsheet format with simple column headings, select the **CSV** type.

Trust FK 💙	Output Type:	PDF V
Create Report		EXCEL CSV
Status	Attorney	
All	All	
Ready to Review	SMITH, JOHN	
Ready to Re-Review	Smith, Robert	

- 7. After selecting the Output Type, click on the **Create Report** button, a file will open with the following data: Status, Firm Name, Attorney Name, Claim Number, Firm File Number, Injury, Process Option, Exposed Name, Exposed Masked SSN, Place In Queue and Date Received.
 - PDF

Place In Queue Report									
Flintkote Asbestos Trust									
Firm Na	me								
	Attorney Name	Claim #	Firm File #	Injury	Option	Injured	SSN	PIQ	Received
Ready to Re-	Review								
Acme Law									
	SMITH, JOHN S	72005816		Level II. Asbestosis/Pleural Disease	Expedited	W, R	*****1510	15	11/16/2015

• EXCEL

	B17		f_x							
	A	В	С	D	E	F	Н	1	J	К
1	1				Place In Q	ueue Report				
2	Flintko	te Asbestos Trust								
3	Firm Na	me								
4	1	Attorney Name	Claim #	Firm File #	Injury	Option	Injured	SSN	PIQ	Received
5	Ready to	Re-Review								
6	Acme La	IW								
	,	SMITH, JOHN S	72005816		Level II. Asbestosi	s/Pleural Disease Expedited	W, R	*****1510	15	11/16/2015

	٠	CSV										
С	14	- : >	< 🗸 j	£x								
	A		В	С	D	E	F	G	н	Ι	J	К
			Firm		Claim	Firm File		Process	Exposed	Exposed	Place In	Date
1	Status		Name	Attorney Name	Number	Number	Injury	Option	Name	SSN	Queue	Received
2	Ready to R	e-Review	Acme Law	SMITH, JOHN S	72005816		Level II. Asbestosis/Pleural Disease	Expedited	W, R	*****1510	15	11/16/2015

8. To determine the approximate length of time the claim will be waiting until it is selected for the review process, go to the Claim Search page and enter the claim number from the report. From the search results, click on the name to open the claim in the General Tab.

Claim Number	72005816	Alleged Injury	Level II. Asbestosis/Pleural Diseas
Current Queue	Re-Review Queue	Evaluated Injury	Level II. Asbestosis/Pleural Diseas
Status	Ready to Re-Review	Jurisdiction	MD
CheckOut Date	6/18/2019	Last Review Date	1/6/2016
Checked Out By	Facility	Attorney	SMITH, JOHN
Date Received	11/16/2015	Firm	Acme Law (Law Acme)
Place in Queue 🖉	15	Assigned To	~
FIFO Number	30741087	Firm Passkey	8B29F3D

9. From the previous image, click on the label "**Place in Queue**" to open a new window which displays the Flintkote Weekly Averages for Initial Review and Re-Review. In the claim example, the current place in queue is 15. Using the Re-Review average of 238 and the current place in queue, the user can calculate the time it will take for this claim to be reviewed.

	rage	
Date Updated	Initial Review	Re-Review
11/1/2020	195	238

We hope that with this useful bit of information as well as other resources available through Trust Online, we can better help you manage your claims inventory and its current progression through the system.